

2019 SSI Cross Tabulation: Academic by major - TUG*
7-point scale

		Business		
		<i>31 respondents</i>		
		Importance	Satisfaction	Gap
Registration				
	11. Billing policies are reasonable.	5.83	4.50	1.33
	20. The business office is open during hours which are convenient for most students.	5.92	5.50	0.42
	27. The personnel involved in registration are helpful.	6.36	5.19	1.17
	Ⓜ 34. I am able to register for classes I need with few conflicts.	6.48	5.61	0.87
	50. Class change (drop/add) policies are reasonable.	6.00	5.88	0.12
	Average	6.12	5.34	0.78
Faculty				
	★ 3. Faculty care about me as an individual.	6.31	5.86	0.45
	16. The instruction in my major field is excellent.	6.46	5.76	0.70
	25. Faculty are fair and unbiased in their treatment of individual students.	6.48	5.38	1.10
	Ⓜ 47. Faculty provide timely feedback about student progress in a course.	6.21	5.46	0.75
	53. Faculty take into consideration student differences as they teach a course.	6.11	5.85	0.26
	61. Adjunct faculty are competent as classroom instructors.	6.03	5.71	0.32
	★ 65. Faculty are usually available after class and during office hours.	6.32	6.16	0.16
	★ 68. Nearly all of the faculty are knowledgeable in their field.	6.41	6.14	0.27
	Average	6.29	5.79	0.50
Course/Course Content				
	8. The content of the courses within my major is valuable.	6.31	5.34	0.97
	★ 39. I am able to experience intellectual growth here.	6.52	5.93	0.59
	41. There is a commitment to academic excellence on this campus.	6.26	5.63	0.63
	58. The quality of instruction I receive in most of my classes is excellent.	6.46	5.89	0.57
	69. There is a good variety of courses provided on this campus.	6.10	5.39	0.71
	Average	6.33	5.64	0.69
Advising				
	6. My academic advisor is approachable.	6.21	5.89	0.32
	14. My academic advisor is concerned about my success as an individual.	6.28	5.83	0.45
	19. My academic advisor helps me set goals to work toward.	6.07	5.19	0.88
	Ⓜ 33. My academic advisor is knowledgeable about requirements in my major.	6.52	5.65	0.87
	55. Major requirements are clear and reasonable.	6.39	5.59	0.80
	Average	6.29	5.63	0.66